

## PRIVACY POLICY

This document forms part of the ICC Travel and Tours Terms and Terms of Website Use for the [www.icctravelandtours.co.uk](http://www.icctravelandtours.co.uk) website (the "Site") and should be read in conjunction with it. Terms and expressions used in this document but not otherwise defined shall have the same meanings as set out in the ICC Travel and Tours Terms of Website Use.

## INTRODUCTION

We want you to know that we respect the privacy of every individual who visits the Site and every individual who contacts us. We set out below what information we learn about you when you visit the Site, what we do with that information, and how you can change the information we have.

## WHAT INFORMATION DO WE COLLECT AND HOW DO WE USE IT?

When you visit the Site, we recognise only your domain name and not your e-mail address. We will see your e-mail address only if you fill out the Online Contact Form, send us an e-mail message or send us your email address. We will also collect your information if you purchase a product.

If you provide personally identifiable information about yourself such as your name, address, telephone number ("Personal Information") by completing an Online Contact Form, by emailing us, purchasing a product or otherwise by voluntarily telling us about yourself or your activities, we will collect and retain that Personal Information.

If you complete the Online Contact Form or send us an email, we will use the Personal Information to provide the information you have requested or other information that we believe will be of interest to you. If you have asked us to contact you with information, we will use your Personal Information to contact you in the manner (if any) specified on the Online Contact Form or communication from you. If you call us, we may record and monitor that phone call (whether in writing or audio) for record keeping purposes.

We will use the information we collect for business purposes such as: (i) to provide the products and services you request; (ii) to tell you about ICC products and services and those offered by ICC's partners and sponsors; and (iii) to manage our sites and services. We may share your information: (i) with our carefully selected business partners for co-promotions or other joint programs, but only if we have obtained your consent; (ii) with our third-party service providers who perform business operations on our behalf; (iii) to protect and defend ICC (and its group companies and affiliates), Sports Travel and Hospitality Group Limited and us (including enforcing our terms and conditions or the ICC ticket terms and conditions); and (iv) when required by law and/or government authorities. If you do not wish to provide your Personal Information to us, we may not be able to provide the products and services you request, or to tell you about other products and services offered by ICC.

Occasionally we may use your Personal Information to notify you about important changes to the Site, new services we will be providing, events or articles or other information we think will be of interest

to you. We may also use the Personal Information for marketing purposes and market research. This will help us improve our services and the content of the Site.

If you do not want to receive information from us as described above you can click unsubscribe on the email or contact us as below. If you wish us to delete or amend Personal Information you have submitted through the Site, send an email to us at [customerservices@icctravelandtours.co.uk](mailto:customerservices@icctravelandtours.co.uk) or contact us at:

ICC Travel and Tours  
Carter Court  
8 Davy Way  
Quedgeley  
Gloucester  
GL2 2DE

## **NON-PERSONALLY-IDENTIFIABLE INFORMATION COLLECTED AUTOMATICALLY**

We may collect information about you that is not personally identifiable, such as the type of internet browser and operating system you use, or the domain name of the website or the advertisement from which you linked to the Site.

When you visit our site, we automatically log your IP address. This is the unique address that identifies your computer on the internet and which is automatically recognised by our web server. We use IP addresses to help us administer the Site and to collect data for broad research use. Where possible we link IP addresses to personally identifiable information that helps us evaluate how we might be able to improve our service.

When you view the Site we may store some information on your computer. This information will be in the form of a "Cookie". "Cookies" are small pieces of information that are stored on your browser on your computer's hard drive. Our Cookies do not contain any personally identifying information, but they do enable us to tailor the Site or advertisement to reflect your interests and preferences. Most web browsers automatically accept Cookies, but you can usually change your browser to prevent all Cookies or receive a warning before a Cookie is stored. Please see our Cookie Policy for further information.

## **PROTECTION OF PERSONAL INFORMATION**

As required by the Data Protection Legislation, we follow strict security measures in the storage and disclosure of Personal Information to prevent unauthorised access.

We aim to keep our information about you as accurate as possible. If you would like to review or change the details you have supplied us, you may do so at any time by contacting us at [customerservices@icctravelandtours.co.uk](mailto:customerservices@icctravelandtours.co.uk) or at the address referred to above.

## DISCLOSURE

We may disclose your Personal Information to any of our subsidiary or affiliated companies, to our agents or representatives or to other users of the Site for the purposes set out above. This will include Sports Travel and Hospitality Group Limited, the International Cricket Council (ICC), the International Cricket Council FZ LLC and the ICC Business Corporation FZ LLC. This may mean that your Personal Information is transferred to countries outside the European Economic Area ("EEA"). These countries may not have similar data protection laws to the EEA. By submitting your Personal Information to us you consent to such transfer even if such transfer is out of the EEA. Please let us know at the address above if you do not consent to the transfer of your Personal Information in this manner.

We may also disclose your Personal Information to third parties where you request certain services or information through the Site. If those services are provided by a third party that third party may need to have your Personal Information in order to fulfil your request and you consent to the transfer or your Personal Information for the purposes of fulfilling your request, even if that third party is not within the EEA.

We do not currently sell, trade or rent Personal Information to third parties. However, we may choose to do so in the future but only with trustworthy third parties. Should you not wish us to use your Personal Information for this purpose, please email or write to us at the contact address listed above.

We cannot be responsible for the privacy policies and practices of other web sites even if you access them using links from our Site. Therefore, we recommend you check the policy of each site you visit.

## CONSENT

By using the Site, you consent to our collection and use of your Personal Information as stated above. If we decide to change our Privacy Policy, we will post a notice to that effect on the Site and such change will be effective from the date on which that notice is posted.

Our Site may contain chat rooms, forums, message boards, and/or news groups for to our users or Members only. Any information that is disclosed in these areas becomes public information and you should always be careful when deciding to disclose your personal information.

## EFFECT

In the event of any inconsistency between the terms of this document and the ICC Travel and Tours Terms of Website Use, the Terms of Website Use shall prevail.

**Dated 14 February 2017**